Organizations across a wide variety of sectors, including banking, insurance, healthcare and government are looking for ways to provide better services faster, while leveraging and optimizing investments in existing infrastructure and systems.

To help organizations provide superior service, Kofax extends the footprint of information capture beyond the firewall with Kofax Web Capture™. This application enables organizations to create scan and image enabled customer-facing web portals and other web based applications.

For many organizations, the receipt of a document is also the initiation of a process or revenue-generating transaction, or the continuation of processes requiring trailing documents to continue. Kofax Web Capture enables organizations to efficiently capture any content directly where documents are received by leveraging existing corporate web portals or other web-based applications — whether in the central office, remote branches or home offices. Rather than requiring users to bring the content to a centralized capture platform, users can capture and submit information as soon as it is available and feed content through a common set of business rules for document processing, classification, data extraction and purification.

**Benefits of Kofax Web Capture**

- Minimizes the time to receive process related documents
- Removes cost associated with collecting, preparing and shipping documents to central processing location
- Improves business performance and reduces operational costs
- Helps organizations to be more responsive to customers
- Maintains strong chain of custody
- Improves process visibility and provides beginning-to-end reporting
- Improves data accuracy and reduces error rates
- Improves the customer experience and offers a competitive differentiation

**Powerful, Single Platform**

Kofax is the only company that offers a single, comprehensive solution for capturing information, from any location, in virtually any format or source. With Kofax Web Capture, field representatives in remote branch offices or retail service counter, customers in their home or partners themselves can capture documents using their common web browser and local scanning device to initiate business processes or submit further information at the earliest point in the process. Capturing this information at the Point of Origination™, from virtually anywhere, and delivering it to enterprise applications accelerates processes, minimizes latency, speeds transactions and reduces processing costs for better service and an improved customer experience.

Kofax Web Capture is a comprehensive toolkit that scans and image enables any web application or business portal. Process exceptions and requests for trailing documents can be submitted directly by the customer and connected to core business systems and processes. Kofax Web Capture extends existing infrastructure investments directly to the web portals where content originates that feeds those core applications. Not only is the transaction accelerated, but the effective use of the process is increased as more data is being delivered into the process pipeline.
Market-leading Image Perfection Technology
The challenges associated with using home office scanners or small MFPs to capture documents and data at a level of quality that enables it to drive business processes and workflow are greater when compared to using a high-quality production scanner. If image quality is compromised the downstream effectiveness of classification and extraction is degraded which translates into higher exception and correction costs.

Kofax Web Capture is using Kofax's patented and market leading Kofax VRS Elite™ image perfection technology to ensure images taken on any home office scanners are process ready and of the highest quality. Solutions that lack the advanced image processing capabilities of VRS are forced to rely on costly manual processes to correct recognition and classification errors, negating the financial benefit of mobile information capture.

Kofax Touchless Processing™
After information is captured by Kofax Web Capture, Kofax Transformation Modules™ advanced automation technology enables straight through “touchless” processing. Kofax Transformation Modules automatically adds document and form classification, page separation, challenging data extraction and validation capabilities to drive business process applications. By automating what were previously labor intensive, error prone and time consuming tasks, Kofax Transformation Modules can significantly reduce labor costs, improve information quality and accelerate business processes.

About Kofax
Kofax® is a leading provider of smart process applications for the business critical First Mile™ of customer interactions. These begin with an organization’s systems of engagement, which generate real time, information intensive communications from customers, and provide an essential connection to their systems of record, which are typically large scale, rigid enterprise applications and repositories not easily adapted to more contemporary technology. Success in the First Mile can dramatically improve an organization’s customer experience and greatly reduce operating costs, thus driving increased competitiveness, growth and profitability. Kofax software and solutions provide a rapid return on investment to more than 20,000 customers in financial services, insurance, government, healthcare, business process outsourcing and other markets. Kofax delivers these through its own sales and service organization, and a global network of more than 800 authorized partners in more than 75 countries throughout the Americas, EMEA and Asia Pacific.

For more information, visit kofax.com.