The First Mile Challenge
Kofax TotalAgility addresses the First Mile™ challenge of effectively processing real-time, information-rich customer interactions such as filing a claim, applying for a mortgage or admitting a patient. Processes like these can be labor-intensive, slow, error-prone—and can adversely affect customer perception.

TotalAgility Overview
TotalAgility is the world’s first unified “smart process application” development and deployment platform. Smart process applications represent a new category of software designed to support business activities that are people-intensive, highly variable, loosely structured and subject to frequent change.

The platform combines mobility, information capture, process management and analytics to create an essential link between your systems of engagement (the ways in which you interact with customers) and the systems of record that run your business.

TotalAgility helps you increase responsiveness to customers, improve service to gain competitive advantage, and better manage and grow your business. This unified platform enables you to achieve a lower TCO and faster ROI without the need to modify your systems of record.

Introducing TotalAgility Cloud
Kofax TotalAgility Cloud delivers the TotalAgility smart process application development and deployment platform as a multi tenant or dedicated instance Microsoft Windows Azure hosted SaaS subscription offering. TotalAgility Cloud enables enterprises to dramatically transform and simplify the business critical First Mile of real time, information-intensive customer interactions by exploiting the purchase flexibility, time-to-market and cost-of-ownership benefits of a hosted SaaS subscription offering.
TotalAgility Deployment Options

Kofax TotalAgility is available in a wide array of deployment options. These include:

- TotalAgility software perpetual license on premise – single tenant, or multi-tenant for BPOs, service bureaus and shared service centers
- TotalAgility Cloud hosted SaaS subscription service – multi-tenant (shared tenancy) or dedicated instance (single tenancy)

### ON-PREMISE

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<td>Platform</td>
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<td>Managed Infrastructure</td>
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TotalAgility Cloud addresses the smart process application needs of line of business and IT managers who want to better meet the demands of their customers, without having to modify their systems of record.

- **Financial Services:** Customer onboarding or account openings, investment account transfers, mortgage and loan applications, capturing trailing documents.
- **Insurance:** Customer onboarding or new account applications, new policy quotes, claim submissions, capturing trailing documents.
- **Healthcare:** New patient onboarding, claim submissions, explanation of benefits, capturing trailing documents.
- **Government:** Citizen benefit enrollments, claim submissions, license and permit applications and renewals, capturing trailing documents.
- **Supply Chain:** Accounts payable automation (invoices, purchase requisitions and receiving documents), orders, proof of delivery, waybills and airbills.
- **Other Verticals:**
  - **Construction:** Stage of completion for loan funding
  - **Energy:** Real-time production site reports
  - **Telecom:** New customer onboarding or account openings

### TotalAgility Cloud Benefits

TotalAgility Cloud offers these features and benefits, which are in addition to those provided by the TotalAgility platform:

- **Unified platform in the cloud:** Combine market-leading capture, BPM, DCM, collaboration, mobile, analytics and data integration capabilities in a single, cloud-based platform—allowing organizations to minimize the total cost of ownership and accelerate solution development by not having to install and integrate platform components.
- **Rapid prototyping and deployment:** Rapidly prototype and deploy a solution without needing to purchase, install, configure and maintain hardware and software.
- **Avoid capital expenditures:** Meet line of business objectives through operating budgets rather than capital expenditure budgets and IT dependencies.
- **Low startup costs:** Benefit from low initial cost compared to perpetual software licenses and hardware, or business process outsourcing.
- **Avoid software upgrades:** Take advantage of the latest software innovations with the option to always run the most recent TotalAgility version without the associated upgrade cost.
- **Unified legacy system integration:** Integrate TotalAgility Cloud securely and efficiently to other on-premise and cloud-based systems, through a single proxy server.
- **Certified security, reliability and business continuity:** Protect sensitive information and ensure business continuity by leveraging Azure’s cloud infrastructure, which provides a secure and scalable environment with high availability and automatic load balancing.
- **Multiple deployment options:** Choose a dedicated instance Azure hosted SaaS subscription offering to address concerns that may be associated with a multi-tenant environment.
- **Subscription-based pricing:** Avoid long-term commitment with a simple, all-inclusive subscription that includes bandwidth and storage.

### System Requirements

#### Cloud Platform

- Microsoft Windows Azure: global availability
- Options for shared tenancy or dedicated tenancy

#### On-Premise Components

- **Transformation Designer Operating System:**
  - Windows 7 (32-bit/64-bit) with SP1
  - Windows Server 2008 (64-bit) with SP2
  - Windows Server 2008 R2 (64-bit)
  - Windows 8 (32-bit/64-bit)
  - Windows Server 2012

- **Integration Server Operating System:**
  - Windows 7 (32-bit/64-bit) with SP1 – Thin Client
  - Windows Server 2008 (64-bit) with SP2 – Server
  - Windows Server 2008 R2 (64-bit) – Server
  - Windows 8 (32-bit/64-bit) – Thin Client
  - Windows Server 2012 – Server

### Browser Requirements

- Microsoft Internet Explorer
- Mozilla Firefox
- Chrome
- Safari

### About Kofax

Kofax® Limited (NASDAQ and LSE: KFX) is a leading provider of smart process applications for the business critical First Mile of customer interactions. These begin with an organization’s systems of engagement, which generate real-time, information-intensive communications from customers, and provide an essential connection to their systems of record, which are typically large scale, rigid enterprise applications and repositories not easily adapted to more contemporary technology. Success in the First Mile can dramatically improve an organization’s customer experience and greatly reduce operating costs, thus driving increased competitiveness, growth and profitability. Kofax software and solutions provide a rapid return on investment to more than 20,000 customers in banking, insurance, government, healthcare, business process outsourcing and other markets. Kofax delivers these through its own sales and service organization, and a global network of more than 800 authorized partners in more than 75 countries throughout the Americas, EMEA and Asia Pacific.

For more information, visit kofax.com.