

# Amcor boosts document security and convenience with Kofax Equitrac

Kofax ControlSuite is an integrated solution comprised of Kofax Equitrac, AutoStore and Output Manager

## Summary

Amcor, a world-leading global packaging company was mired with an inefficient printing and copying process. Employees would print to a copier, only to find lines at the device, or it's out of paper or low on toner, or that their print job is missing. This inconvenience, a source of user dissatisfaction, drained employee productivity. Plus there was no document security and unclaimed or lost print jobs piled up for hours and even days, in unsecured in printer output trays.

## More Sustainable with Significant Cost Savings

To combat these problems, Amcor approached Lanier, a Ricoh company, to assess their print environment and to recommend a print management solution that would improve workflow, increase document security and convenience for users. In addition to addressing these challenges, five Amcor offices throughout Australia were "going green" and were looking for ways to save money through the elimination of costly desktop printers.

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## CUSTOMER SPOTLIGHT

Amcor's Lanier representative suggested Equitrac print management software with Print-to-Me printing. Ana Peso, Office Manager, immediately realized from a product demonstration, her office would see significant productivity gains, including reduced workload on IT staff.

Peso rolled out Equitrac to all its divisional offices in Australia. The Lanier fleet was equipped with proximity card readers to enable user authentication with their ID badges. With Print-to-Me, pre-printed documents are held in a virtual queue until the user authenticates and releases the job.

Amcor employees are now able to choose the appropriate queue, walk to the device of their choice, swipe their employee ID badge, and retrieve their print job. Unclaimed jobs are no longer printed, protecting corporate information and reducing print waste.

A recent analysis of copy and print trends showed that Amcor experienced significant cost savings of more than 15% of their total print expenses. Since implementation, Amcor has also been able to reduce their print drivers and physical printers from 26 down to eight, as part of a consolidation made possible by a more convenient printing process.

From an IT perspective, since Equitrac resides on the MFD, there's no additional hardware to manage. And the solution reduced printer-related help desk calls since a user can simply go to another printer if toner is low or there is a line at the copier.

Today, Amcor employees are more productive, making better use of their time that previously wasted on print queues. And with fewer unclaimed print jobs, print volumes have been reduced, meaning less paper, ink and toner expenses—creating a more sustainable or “green” business.

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[Learn more about Kofax Equitrac and the integrated Kofax ControlSuite solution](#)

### Challenge

Document printing was not secure and Amcor employees were dissatisfied with the existing printing and copying process

### Solution

Lanier multifunction devices (MFDs) and Equitrac with Print-to-Me printing

### Results

- Reduction of printing expenses by 15%; print drivers reduced by 75%
- Increased efficiencies and improved employee productivity
- Reduction in printer-related help desk calls; less maintenance required

**“The Equitrac embedded solution, working with our Lanier devices, is simple, clean and easy-to-use.”**

– Ana Peso, Corporate Services Office Manager  
Amcor Manufacturing, Australia

**“Our staff loves the added convenience.”**

– Ana Peso, Corporate Services Office Manager  
Amcor Manufacturing, Australia

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