Transportation organizations often struggle with the integration of information between internal systems, processes and partner portals. Legacy systems and EDI cannot keep pace with today’s market dynamics. This infographic illustrates the current challenges and areas for improvement of the organizations surveyed.

**Role of EDI**
- 43% To exchange data with customers & suppliers
- 17% To exchange data with customers
- 16% Mandated by customer or partner
- 9% To exchange data with suppliers
- 16% Not using EDI

**Status of EDI**
- 44% Implemented EDI in-house
- 29% Implemented EDI with a partner
- 7% Planning to implement EDI with a partner
- 6% Planning to implement EDI in-house
- 14% No current plans related to EDI

**Top Supply Chain Challenges**
- 30% Limited Visibility
- 22% Data Integration
- 16% Growth
- 15% Scalability
- 11% Speed
- 6% Insight

**Why Automate Manual Processes**
Top reasons firms are starting automation projects:
1. Improve Profitability
2. Increase Capacity
3. Increase Revenues
4. Stronger Partner Relationships
5. Employee Satisfaction

Percentage of processes for exchanging information with partners that includes 1 or more manual steps:
- 100% 4.2%
- <10% 10.5%
- 10-25% 7.9%
- 25-75% 18.3%
- 75-85% 3.4%
- >85% 25.1%
- 26-49% 11%
- 50-75% 6%
- 76-99% 6%
- 100% 14%

74% of respondents feel real-time visibility is important for their transportation, logistics and supply chain processes.

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