PRODUCT SUMMARY

Kofax Web Capture

Organizations across a wide variety of sectors, including banking, insurance, healthcare and government are looking for ways to provide better services faster, while leveraging and optimizing investments in existing infrastructure and systems.

To help organizations provide superior service, Kofax extends the footprint of information capture beyond the firewall with Kofax Web Capture™. This Software Development Kit (SDK) provides API calls that enable organizations to create scan- and image-enabled customer-facing web portals and other web based applications.

For many organizations, the receipt of a document is also the initiation of a process or revenue-generating transaction, or the continuation of processes requiring trailing documents to continue. Web Capture enables organizations to efficiently capture any content directly where documents are received by leveraging existing corporate web portals or other web-based applications—whether in the central office, remote branches or home offices. Rather than requiring users to bring the content to a centralized capture platform, users can capture and submit information as soon as it is available and feed content through a common set of business rules for document scanning, classification, data extraction, validation and export.

BENEFITS OF KOFAX WEB CAPTURE:

- Minimizes the time for organizations to receive process-related documents
- Removes cost associated with collecting, preparing and shipping documents to a central processing location
- Improves business performance and reduces operational costs
- Helps organizations to be more responsive to customers
- Maintains strong chain of custody
- Improves process visibility and provides beginning-to-end reporting
- Improves data accuracy and reduces error rates
- Improves the customer experience and offers a competitive differentiation
POWERFUL, SINGLE PLATFORM

Kofax is the only company that offers a single, comprehensive solution for capturing information, from any location, in virtually any format or source. With the Web Capture SDK, field representatives in remote branch offices or retail service counters, customers in their home or partners themselves can capture documents using their common web browser and local scanning device to initiate business processes or submit further information at the earliest point in the process. Capturing this information at the point of origination, from virtually anywhere, and delivering it to enterprise applications accelerates processes, minimizes latency, speeds transactions and reduces processing costs for better service and an improved customer experience.

Web Capture is a comprehensive toolkit that scans and image enables any web application or business portal. Process exceptions and requests for trailing documents can be sent to customers for them to locally scan and upload documents from their desktop scanner to the web portal, for sending on to core business systems and processes.

Web Capture extends existing infrastructure investments directly to the web portals where content originates that feeds those core applications. Not only is the transaction accelerated, but the effective use of the process is increased as more data is being delivered into the process pipeline.

MARKET-LEADING IMAGE PERFECTION TECHNOLOGY

The challenges associated with using home office scanners or small MFPs to capture documents and data at a level of quality that enables it to drive business processes and workflow are greater when compared to using a high-quality production scanner. If image quality is compromised the downstream effectiveness of classification and extraction is degraded which translates into higher exception and correction costs.

Web Capture uses Kofax’s patented and market leading VRS Elite™ image perfection technology to ensure images generated on any home office scanners are process ready and of the highest quality. Solutions that lack the advanced image processing capabilities of VRS Elite are forced to rely on costly manual processes to correct recognition and classification errors, negating the financial benefit of web-based information capture.

TOUCHLESS PROCESSING

After information is captured by Web Capture, Kofax Transformation™ for cognitive document automation enables straight through “touchless” processing. Transformation adds automatic document classification and separation, data extraction and validation capabilities that drive business process automation.

By automating what were previously labor intensive, error prone and time consuming tasks, Kofax Transformation can significantly reduce labor costs, improve information quality and accelerate business processes.

Discover more about Kofax Web Capture at kofax.com