Kofax Mobile Capture Platform

PRODUCT SUMMARY

CAPTURE INFORMATION AND INITIATE BUSINESS PROCESSES FROM MOBILE DEVICES

In today’s fast-paced market, customers expect real-time answers to questions such as: What is the status of my claim or loan? Did you receive my document? When will I get a confirmation? When will my account be ready? Meanwhile organizations are looking for ways to provide better, faster services while leveraging investment in existing infrastructure.

The Kofax Mobile Capture™ Platform turns a smart phone or tablet into a sophisticated scanning device which not only captures a document, but also cleanses and extracts critical data. With this powerful capability field representatives or customers can capture documents, photos and data to initiate critical business processes at the earliest point in the process.

Capturing this information at the point of origination from virtually anywhere, and delivering it into enterprise applications accelerates processes, minimizes latency, speeds transactions and reduces processing costs for better service.

SINGLE, ENTERPRISE-READY SOLUTION

Kofax is the only company that offers a single, comprehensive solution for capturing information, from any location, in virtually any format or source. It supports information from mobile phones, multifunction peripherals (MFP), email, fax, scanners, web services, portal applications, folders, print streams and EDI… and more than 140 different back end systems.

Now with the Mobile Capture Platform, business processes can be initiated when the information is first available.
CUSTOM MOBILE APPS

Through the Mobile Capture Platform, Kofax enables the cameras of the mobile device to become viable capture sources for document automation technologies that classify incoming content, extract key data elements and validate the accuracy of information. Mobile devices become process engines that orchestrate business rules and improve customer engagement and communication. And customers can now develop and deploy their own custom mobile capture apps and solutions leveraging the Kofax Mobile Capture SDK™. This enables customers to build discrete applications based upon particular use cases or processes they wish to automate and make those applications available to their users and customers. Custom mobile apps allow customers the ability to personalize and brand the mobile app according to their requirements.

IMAGE PERFECTION TECHNOLOGY

The challenges associated with using a mobile device to capture information at a level of quality necessary to drive business processes are greater than with traditional scanners. If compromised, the downstream effectiveness of classification and extraction is degraded which equates to higher exception and correction costs.

Mobile Capture delivers on the promise of true mobile capture by applying our patented and market leading Kofax Virtual ReScan® (VRS) image perfection technology directly on the device. It ensures images taken with the phone or tablet are the highest quality and process-ready, avoiding manual processes to correct recognition and classification errors. VRS corrects problems with camera angle, illumination, warping and blur. It provides feedback on the quality of the image before the document is submitted to the back end system or process. And the file size can be significantly smaller than the native output, accelerating information transfer and reducing the impact on the data plan.

TOUCHLESS PROCESSING

After the information is captured, Kofax Transformation™ advanced automation technology enables straight through “touchless” processing. It adds document and form classification, page separation, challenging data extraction and validation capabilities to drive business processes. By automating labor intensive, error prone and time consuming tasks, Kofax Transformation reduces labor costs, improves information quality and accelerates business processes.

Used with Mobile Capture, this powerful technology removes the burden of document classification and indexing from the mobile user. This makes the system easier and reduces the time to process information. And, administrators have the ability to decide what data should be processed on the phone and what should be processed and validated in the back office.

Discover more about the Kofax Mobile Platform at kofax.com

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