

Kofax Communication Server

CONNECTING PEOPLE, APPLICATIONS AND DEVICES

The Kofax Communication Server™ enables the reliable exchange of business-critical messages among a wide variety of applications and devices. It links virtually any device such as MFPs and phone systems, media types like email, fax, SMS, MMS, voicemail and telex, and applications such as SAP systems, IBM WebSphere MQ and Kofax Capture™.

Your organization can exchange information in the formats most appropriate for your customers and partners, enable intelligent routing and trace information for compliance purposes.

With the Kofax Communication Server, you can:

- ◆ Reduce the cost of maintaining device-specific channels by exchanging information through a consolidated system;
- ◆ Improve the speed, accuracy and reliability of information exchange by minimizing the need for manual intervention;
- ◆ Track all relevant communication events according to regulatory requirements; and
- ◆ Scale the number and variety of communication channels as your business needs grow

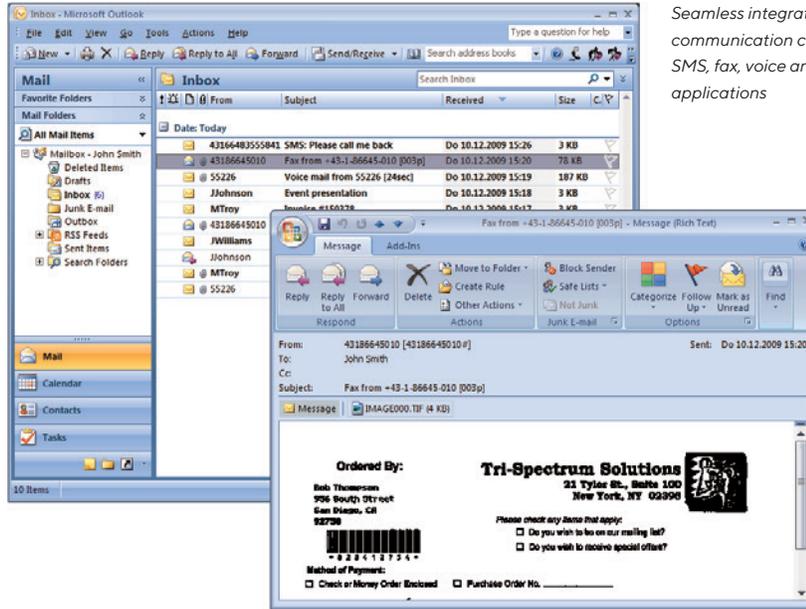
DIRECTIVE-COMPLIANT COMMUNICATION

Companies must comply with directives such as Sarbanes-Oxley, HIPAA and Basel II. However, many companies have communication devices that do not archive inbound/outbound messages. The Kofax Communication Server tracks and stores all messages as well as the identity of anyone accessing the system. It also offers different user security levels to prevent unauthorized access to information.

KOFAX



PRODUCT SUMMARY



Seamless integration of all communication channels—including SMS, fax, voice and email—into applications

HIGHLY RELIABLE BUSINESS COMMUNICATION

Messages that are lost or not delivered reliably can lead to costly law suits. The Kofax Communication Server offers a superior tandem system for fault tolerance that ensures that no confirmed message will ever be lost even if an individual component fails.

CONSOLIDATED, CENTRALIZED INFRASTRUCTURE

Companies are under increasing pressure to save costs by consolidating their complex IT infrastructures. The Kofax Communication Server consolidates printers, scanners, fax machines, MFPs and fax servers, enabling companies to run all administrative tasks and connect with other applications from a central point.

The Communication Server also enables companies to leverage their existing VoIP infrastructure for Fax over IP (FoIP), minimizing the total cost of ownership by completely removing fax lines and hardware without losing the traditional advantages of fax.

MORE PERFORMANCE, LESS RESOURCE CONSUMPTION

The Kofax Communication Server enables high performance and low resource consumption by reducing the number of servers required, thereby reducing administration effort, hardware and network resources, and rack space. All server components can even run on a virtual machine to save space

WHY THE KOFAX COMMUNICATION SERVER?

High reliability

- ◆ No single point of failure in a tandem configuration
- ◆ Unique notification system that only confirms messages once they're stored on both servers of a tandem configuration so messages never get lost and always have a reliable status
- ◆ All major components (communication modules, fault tolerance, data storage) are developed by Kofax, which means high quality assurance, since there's no dependency on other vendors

High scalability

- ◆ Server-independent "plug and play" communication hardware with interfaces for fax, SMS and voice
- ◆ There are no physical limitations like there are with PCI cards
- ◆ IP-based modules can be distributed on multiple servers

Open architecture

- ◆ Connectors for common applications (Microsoft Exchange, Lotus Notes, SAP and other business applications)
- ◆ Open interfaces and a developer API allow the integration of non-standard applications
- ◆ Integration of virtually any physical device (MFPs, fax machines, analog or IP phones, etc.)

PRODUCT SUMMARY

Best performance-to-resource ratio

- ◆ All components were developed specifically for communication, offering higher performance and requiring fewer resources
- ◆ Communication protocol handling is outsourced to the stand-alone line server hardware
- ◆ Completely new design of FoIP 3.0 deals with difficult resource situations, such as on virtual machines

Low maintenance effort

- ◆ Centrally manageable architecture reduces administration expenses significantly, especially in a distributed environment
- ◆ Self-maintaining line server hardware can be placed in a subsidiary as a branch box without local IT assistance
- ◆ No server restarts or down-time in case of hardware replacement

Discover more about Kofax Communication Server at kofax.com

Work Like Tomorrow.™