

## Enterprise Upgrade with Kofax Monitor, HA and Disaster-Recovery

### Purpose

Enterprise Upgrade utilizing Kofax Monitor, High-Availability and Disaster-Recovery.

### Description

The estimated duration for the Enterprise Upgrade Package is 35 business days which includes:

- Requirements workshop
- Project Plan
- On-site installation
- User Acceptance Testing
- Installation of Kofax software and customer's configuration files on the customer's test or development system
- Systems integration test on customer's system
- Support of User Acceptance Test for a period of 14 calendar days

### Deliverables

- Requirements Document with Visio Diagram of Kofax infrastructure
- Upgrade best practices Knowledge Transfer
- On-site installation and End-to-End System Integration Testing

### Target Audience

Kofax system administrators or operational Managers who recognize Kofax as critical part of their business and cannot tolerate business interruption more than 1 business day.

### Benefits

- Establish Highly Available systems for business critical Kofax systems and create a Disaster Recovery Site.
- Monitor of system trends and areas that require additional attention to including Server, Network and User performance and utilization.
- Diagram of your Kofax system including server specifications
- Infrastructure recommendations to maximize throughput efficiency

### Requirements

- Clustered SQL server(s) and Network Share
- Kofax Capture Enterprise
- Load Balanced IIS Web Servers

### Agenda

Task	Responsibility
Project kickoff Call	All Participants
Provide Current Configuration	Customer
Best Practices Knowledge Transfer	Consultant
Installation of HA, DR and Monitor	Consultant
System Integration Testing	Consultant
UAT and Signoff	Customer
Project Close and Review call	All Participants

### Roles and Responsibilities

- Kofax Certified Professional Services Consultant: Responsible for pre-install analysis performed off-site, installation of test system and knowledge transfer performed on-site.
- Kofax Certified Professional Services Project Manager: Plans and coordinates project schedule and communication between consultant and the customer.
- Customer Administrator/End User: Responsible of preparing test environment, provides current configuration, participates in the knowledge transfer and performs testing.

### Tasks

- Requirement workshop
- System Analysis
- Install and configure Kofax HA, DR and Monitor
- Systems integration testing
- User Acceptance Testing (UAT)

### Have Questions?

For more information about Kofax Product and Services contact your local Kofax representative.

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