

Kofax Export Connector for Fax

1.1.0

Release Notes



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Release Notes

This document contains the release notes for Kofax Export Connector for Fax.

Important In Kofax Capture 8 and earlier, the term “release script” was used to name the scripts and refer to them in the product and the user documentation. In Kofax Capture 9 and later, the term “release script” was replaced with “export connector.” This version of the product for FileNet uses “export connector” throughout the user documentation, while the term “release script” may still appear in the user interface. Also, “Ascent Values” and Kofax Capture the deprecated terms for Kofax Values, may still appear in the user interface.

Please read these release notes carefully, as they contain information not included in the Kofax Capture Help or other documentation.

New Features

This section contains information about new features in the export connector.

RightFax Server

The following features are available for RightFax Fax Server users sending fax messages:

- Ability for users to log into the device and authenticate with Active Directory (AD) and their RightFax Account.
The customer will log into Kofax Front Office Server via the MFP with their Active Directory credentials. The same credentials will be used for the RightFax account.
- Ability to send a fax without a physical cover page and have the server add one for the user. You can set up to use the RightFax default coversheet for the user who logged into Kofax Front Office Server on the MFP and sent the fax.
- Ability to add additional Billinfo1 and Billinfo2 tags for fax indexing.
- Send a fax via Certified Delivery and/or Secure Document.

For more information about the Kofax Export Connector for Fax functionality, see the *Kofax Export Connector for Fax Administrator's Guide*.

Known Problems

This section contains information about potential problems that you could encounter while using Kofax Export Connector for Fax. Workarounds are provided as applicable.

Data Loss if Document Exported with Empty To Fax Number/Email Field

If a document is sent to a RightFax server with a Delivery type of Fax, but the To Fax Number/Email index field is empty, the document is exported, but the data is not present on the RightFax server. (SPR00096371)

Workaround In Kofax Capture, configure the “To Fax Number/Email” index field as a required field.

Batches Sent to Quality Control if Multiple Services are Running

If more than one Kofax Export Connector for Fax service is running on the same system, batches will sporadically go to the Kofax Capture Quality Control module with the following error. (SPR00096442)

```
Export Error: Script #1 (Fax Export Connector) [0 Unexpected Error: Error 537926915: File Open (Name=C:\WINDOWS\TEMP\rightfax.tif, Flags=0x201) failed with EC=32 (Cat=Error, Obj=File, Mod=M_Tcosal).]
```

Workaround Only run one Kofax Export Connector for Fax.

Additional Resources

The following additional resources will help you get the most from your Kofax product.

Related Documentation

Kofax Export Connector for Fax Administrator's Guide

The administrator's guide contains essential information about installing and configuring the export connector.

This guide is for system administrators and developers who are installing the export connector or who need a description of the installation and configuration procedures and requirements.

Help for Kofax Export Connector for Fax

The Help provides online assistance for system administrators and operators.

Kofax Export Connector for Fax Release Notes

Late-breaking product information is available from release notes. You should read the release notes carefully, as they contain information that may not be included in other product documentation.

Kofax Capture Installation Guide

The *Kofax Capture Installation Guide* contains essential information about installing Kofax Capture and Kofax Capture Network Server (KCN Server).

This guide is for system administrators and developers who are installing Kofax Capture or KCN Server, or who need a description of the installation procedures and requirements.

Help for Kofax Capture

Help for Kofax Capture provides online assistance for system administrators and operators.

Kofax Capture Release Notes

Late-breaking product information is available from release notes. You should read the release notes carefully, as they contain information that may not be included in other Kofax Capture documentation.

Training

Kofax offers both classroom and computer-based training that will help you make the most of your Kofax Capture solution. Visit the Kofax Web site at www.kofax.com for complete details about the available training options and schedules.

Getting Help for Kofax Products

Kofax regularly updates the Kofax Support site with the latest information about Kofax products.

To access some resources, you must have a valid Support Agreement with an authorized Kofax Reseller/Partner or with Kofax directly.

Go to <http://www.kofax.com/support> for:

- Access to product knowledge bases
Click **CAPTURE: SUPPORT KNOWLEDGE**.
- Access to the Kofax Customer Portal (for eligible customers)
Click **CAPTURE: SUPPORT INTERACTIONS** and log in.
To optimize your use of the portal, go to the Kofax Customer Portal login page and click the link to open the *Guide to the Kofax Support Portal*. The guide describes how to access the portal, what to do before contacting the support team, how to open a new case or view an open case, and what information to collect before opening a case.
- Product information and release news
Click **Product** and select a product name and version.
- Downloadable product documentation
Click **Documentation** and select a product name and version.
- Access to support tools
Click **Tools** and select the tool to use.
- Information about the support commitment for Kofax products
Click **Options** and select **Kofax Support Commitment**.

Use these tools to find answers to questions that you have, to learn about new functionality, and to research possible solutions to current issues.

